

VitalCore Q & A -2

1. What is the annual cost of the current contract?
 1. The base annualized fee is \$2,171,142.00 for 2023.
2. Please provide a copy of the current contract and its amendments.
 1. See attachments
3. Is there an electronic medical records system currently in place? If so, what is the name of the system?
 1. The current provider uses an electronic medical records system. We are unsure of what the name is. It is up to the vendor to supply their choice of EMR.
4. What is the name of the Center's Jail Management System?
 1. Our jail management system is in house. We have our own IT providers that maintain it and update it as needed.
5. Will the Commission accept the contractor's EMR system that is hosted remotely and securely in the cloud environment? Or would the Commission prefer to host the EMR system on its own server?
 1. We prefer the Vendor hosts the EMR system remotely in a secured cloud environment.
6. RFP page 13 Section 4.07c: Please confirm that the medical staff will be expected to supervise/monitor inmates on continuous suicide watch status. Or will the Commission's security staff conduct the continuous supervision of the inmates with medical staff's regular checks on the inmates' well-being? Are suicide watch cells in the direct line of site of the nursing station? Or are there cameras in each cell with monitors at the nursing station?
 1. Inmates who are housed in one of the six medical cells and are on a suicide watch will be the responsibility of the medical staff to provide that supervision. A nurse's desk is directly across from the cells within approximately five feet from the cells. There are no cameras in the cells. Inmates who are placed on a suicide watch are normally housed in the living areas supervised by a corrections officer. Only if there is a need for a suicidal inmate to be placed in medical is when the medical staff would provide the supervision.
7. How many inmates are typically on Suicide Watch at a time?
 1. Inmates that are on suicide watch are placed throughout the facility and the number of inmates varies based on the day.
8. Does the Center have a special Step-Down unit for the housing and monitoring of inmates with suicidal tendencies but who are not actively suicidal? Are there any other specialized mental health units?
 1. Inmates on suicide watches are placed throughout the facility, so there is no specific step down unit. However, we have three different types of suicide watches. We have the ability to do one-on-ones if necessary, ten minute check suicide watches, and twenty minute check suicide watches. We currently use one unit to house mental health patients, however it is not exclusive due to classification concerns and security and safety issues.
9. How many federal inmates are generally housed in the Center?
 1. ADP for federal inmates in 2018 through 2022 are; 138, 187, 220, 220, and 194 respectively. We are projecting federal ADP for 2024 to be around 165.
10. Does the Center have specialized telehealth equipment? Or do medical staff utilize a laptop computer with camera to connect with mental health and specialty providers?
 1. Our telehealth equipment is not proprietary and can connect to other facilities that provide telehealth.

11. Please provide an inventory of all medical equipment that will be available for the contractor's use.
 1. Telehealth Computer, stand and equipment
 2. EKG Machine
 3. Examine Table
 4. Autoclave
 5. Dental Chair
 6. Fridge
 7. Biohazard Fridge
 8. 2 Emergency Ambulance Stretchers
 9. Crash Cart
12. Does the Center have a dental suite with dental chair and equipment that will be available for the contractor's use?
 1. Yes we have a dental suite and a dental chair available for the contractor.
13. Please provide an inventory of all office equipment (computers, printers, copiers, scanners, signature pads) and furniture (desks, chairs, file cabinets) that will be available for the contractor's use.
 1. 10 Desks, 20+ Chairs, 9 File cabinets, 7 White boards, 3 Bookshelves and 1 Round Table.
14. Does the Center provide internet access for the contractor's use? If so, is it through a shared or dedicated network?
 1. Yes, through a shared network.
15. Does the Center have Wi-Fi available in the medical clinic and living units?
 1. Yes there is Wi-Fi available in the medical clinic and living units.
16. What company is the current pharmaceutical provider?
 1. The current pharmaceutical provider for Southern Health Partners is Clinical Solutions.
17. What company is the current mobile/on-site radiology/x-ray provider?
 1. The current provider that Southern Health Partners utilizes is Trident Care.
18. Is the contractor responsible for the disposal of hazardous waste? If so, what company currently provides this service?
 1. The company that currently provides hazardous waste disposal service is Stericycle. CCNO is responsible for the cost.
19. Please provide copies of the Center's Health Services Report (statistical report) for each of the last three years.
 1. See attachment.
20. RFP Page 17, Section 5.04 – Please confirm that the employee drug tests prior to hire are the contractor's responsibility.
 1. Yes, they are the contractor's responsibility.
21. Please confirm that the Commission will conduct criminal background checks on contract employees prior to hire and every 5 years.
 1. Yes
22. Since the actual pharmacy and off-site expenditures in Attachment A have exceeded their respective caps in 2021 and 2022, would the Commission like the contractor to propose increases to the capped amounts for 2024, while still ensuring that any funds remaining in the two categories will be refunded to the Commission at the end of each contract year?
 1. When it exceeds the two caps that are in place, CCNO is responsible for the cost. The \$50,000 cap was put in years ago as an incentive and has never really been adjusted, however anything over that amount, CCNO is responsible for. The \$100,000 cap was put

in the contract by Southern Health Partners at their request. We are open to however the vendor prefers the caps.

23. Are the "expenses to date" amounts for 2023 on Attachment A through the entire month of May?

1. Attachment A shows the billing amounts for May 2023, so the data is what they had to date through April 2023.

* This document has not been verified for accuracy by CND *

Southern Health Partners, Inc.
Facility:

2019 Monthly Service Report - Inmate Health Care
ADP Limit: 650

Corrections Center of NW Ohio

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Totals	Average per Month	Percentage Seen of ADP
# of Hospital Admissions	0	0	1	0	2	1	0	3	0	1	2	1	11		10%
# Sent to Emergency Room	3	4	6	6	3	2	0	8	2	3	0	4	41		31%
# Outside Medical Visits	8	10	15	17	23	11	19	24	13	11	14	17	182		152%
# of In-House X-Rays Services	1	11	8	20	21	16	13	17	11	14	7	9	148		122%
# Seen On-Site By Mental Health	3	32	42	39	145	68	97	67	62	72	92	70	789		6610%
# Seen by Physician and/or Physician Providers	30	91	43	196	145	126	130	159	135	145	112	84	1396		11618%
# Seen by Dentist (includes on-site & Off-site)	0	0	0	7	7	6	8	7	15	5	9	9	73		61%
# of Receiving Screens done by	256	462	479	526	499	464	491	536	458	485	457	457	5570		46473%
# Seen by Medical Staff for Sick Call	229	409	507	371	377	432	525	464	533	617	553	715	5732		47875%
# of History and Physicals Performed	127	153	258	231	219	187	248	227	225	255	209	223	2562		21434%
# of RPR's performed (STD's)	0	0	0	0	0	0	4	0	0	0	0	0	4		00%
# of Other Sexually Transmitted Diseases Treated	0	2	3	4	6	7	0	6	4	3	2	1	38		31%
# of Medical Refusals by Inmate	54	55	130	213	276	211	149	237	199	388	391	428	2731		22836%
# of Inmate Blood Sugar Checks	782	80	415	412	628	594	949	679	438	712	674	653	7016		58592%
# of Inmate Blood Pressure Checks	114	34	97	119	139	118	132	121	112	133	115	100	1334		11118%
# of TB Screens and/or PPD Tests	127	140	187	159	208	170	215	124	0	178	205	207	1920		16025%
# of Staph/MRSA Patients In-house	1	2	0	1	2	0	1	0	0	0	1	0	8		10%
# of Pregnant Females	5	1	3	4	5	3	3	6	4	5	2	5	46		41%
# of HIV Patients In-House	3	4	2	0	2	1	0	2	0	0	3	1	18		20%
# of Inmates Placed on Suicide Watch	8	13	10	16	12	16	27	22	14	18	17	18	191		163%
# of Inmate Deaths	0	0	0	1	0	1	0	0	0	0	0	0	2		00%
# of Inmates on Detox Protocols	26	67	28	20	38	39	32	60	18	37	26	26	417		355%
# of Diabetic Patients	0	0	0	0	0	0	0	0	0	0	0	0	0		00%
# of Asthma Patients	0	0	0	0	0	0	0	0	0	0	0	0	0		00%
# of Meds Administered	0	0	0	0	0	0	0	0	0	0	0	0	0		00%
# of MAT Patients	0	0	0	0	0	0	0	0	0	0	0	0	0		00%
Average Daily Population per Month:	629	622	642	645	639	617	631	632	629	631	641	638	7596	633	

Facility:

Corrections Center of NW Ohio

ADP Limit:

650

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Totals	Average per Month	Percentage Seen of ADP
# of Hospital Admissions	1	0	0	1	0	0	0	0	0	0	0	2	4	0	0%
# Sent to Emergency Room	2	1	3	2	4	3	4	2	3	3	3	8	38	3	1%
# Outside Medical Visits	16	8	4	0	1	8	8	4	12	21	11	9	102	9	1%
# of In-House X-Rays Services	2	8	1	3	8	2	5	4	3	5	5	4	50	4	1%
# Seen On-Site By Mental Health	72	72	58	46	23	49	52	61	60	62	53	70	678	57	10%
# Seen by Physician and/or Physician Providers	93	85	90	176	142	96	165	218	183	156	223	145	1772	148	26%
# Seen by Dentist (includes on-site & Off-site)	7	14	11	20	13	19	10	11	14	18	12	18	167	14	2%
# of Receiving Screens done by	477	466	385	101	229	273	320	351	416	402	364	321	4105	342	60%
# Seen by Medical Staff for Sick Call	667	662	570	431	356	285	560	489	540	571	527	478	6136	511	89%
# of History and Physicals Performed	209	205	239	73	117	156	174	209	230	225	152	142	2131	178	31%
# of RPR's performed (STD's)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%
# of Other Sexually Transmitted Diseases Treated	1	5	1	1	2	1	3	4	3	4	0	0	25	2	0%
# of Medical Refusals by Inmate	489	434	361	149	190	190	213	205	259	267	97	135	2989	249	43%
# of Inmate Blood Sugar Checks	375	424	388	173	169	304	447	568	623	507	292	351	4621	385	67%
# of Inmate Blood Pressure Checks	111	130	92	74	53	26	84	91	99	95	95	64	1014	85	15%
# of TB Screens and/or PPD Tests	202	195	239	74	119	137	167	181	224	221	146	140	4035	336	59%
# of Staph/MRSA Patients In-house	0	0	0	1	0	0	0	0	0	0	0	0	1	0	0%
# of Pregnant Females	4	0	4	2	3	1	2	2	3	2	3	1	27	2	0%
# of HIV Patients In-House	1	0	0	0	1	1	3	0	1	1	2	0	10	1	0%
# of Inmates Placed on Suicide Watch	17	16	24	16	16	11	16	8	12	10	9	11	166	14	2%
# of Inmate Deaths	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%
# of Inmates on Detox Protocols	29	40	35	10	23	24	26	44	46	32	13	17	339	28	5%
# of Diabetic Patients	0	0	17	4	6	10	20	11	14	14	14	10	120	10	2%
# of Asthma Patients	0	0	33	11	20	35	32	36	42	42	35	28	314	26	5%
# of Meds Administered	0	0	32721	2652	31735	30123	3312	2963	2951	2911	25307	27562	295353	24613	4294%
# of MAT Patients	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0%
Average Daily Population per Month:	637	632	635	545	524	529	547	533	565	614	565	552	6878	573	

Facility:

Corrections Center of NW Ohio

ADP Limit:

650

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Totals	Average per Month	Percentage Seen of ADP
# of Hospital Admissions	0	0	2	0	0	1	1	2	3	4	2	1	16		10%
# Sent to Emergency Room	5	4	14	3	7	11	7	16	16	15	10	11	119		102%
# Outside Medical Visits	12	18	17	15	18	14	18	23	20	10	13	19	197		163%
# of In-House X-Rays Services	7	3	1	4	3	6	4	4	1	3	20	6	62		51%
# Seen On-Site By Mental Health	61	84	94	113	91	97	65	159	75	72	95	170	1176		9818%
# Seen by Physician and/or Physician Providers	150	176	420	254	205	214	115	179	220	171	256	214	2574		21539%
# Seen by Dentist (includes on-site & Off-site)	13	20	22	25	21	22	17	18	11	14	22	0	205		173%
# of Receiving Screens done by	392	320	420	403	386	399	408	398	381	333	369	370	4579		38269%
# Seen by Medical Staff for Sick Call	513	371	438	485	305	444	395	361	257	307	294	408	4578		38269%
# of History and Physicals Performed	188	75	150	170	176	211	146	178	167	132	148	169	1910		15929%
# of RPR's performed (STD's)	0	0	0	0	0	0	0	0	0	0	0	0	0		00%
# of Other Sexually Transmitted Diseases Treated	0	0	1	1	0	2	0	0	0	0	0	11	15		10%
# of Medical Refusals by Inmate	140	122	220	147	72	153	181	270	218	37	89	243	1892		15829%
# of Inmate Blood Sugar Checks	391	333	534	333	417	387	541	494	409	528	477	537	5381		44881%
# of Inmate Blood Pressure Checks	44	44	75	99	92	96	213	302	256	262	276	62	1821		15227%
# of TB Screens and/or PPD Tests	180	74	144	112	163	190	149	177	154	133	144	167	1787		14927%
# of Staph/MRSA Patients In-house	0	0	0	0	0	1	0	0	0	0	1	0	2		00%
# of Pregnant Females	2	3	4	4	2	3	4	2	2	1	3	4	34		31%
# of HIV Patients In-House	2	0	1	0	2	1	2	2	2	1	2	4	19		20%
# of Inmates Placed on Suicide Watch	3	11	12	15	5	4	2	8	10	6	14	47	137		112%
# of Inmate Deaths	0	1	0	0	1	0	0	0	0	0	0	0	2		00%
# of Inmates on Detox Protocols	26	13	42	37	17	22	26	24	28	19	31	28	313		265%
# of Diabetic Patients	21	16	20	14	14	20	23	18	13	22	27	11	219		183%
# of Asthma Patients	32	31	35	35	29	54	37	33	7	44	38	33	408		346%
# of Meds Administered	27030	21034	19538	0	0	0	0	0	0	46328461	24000	120526	10044	1816%	
# of MAT Patients	0	0	0	0	0	0	0	0	0	0	0	0	0		00%
Average Daily Population per Month:	557	533	533	578	589	556	543	560	558	553	548	529	6637		553

Facility:

Corrections Center of NW Ohio

ADP Limit:

650

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	Totals	Average per Month	Percentage Seen of ADP
# of Hospital Admissions	0	1	4	1	2	2	1	0	0	0	4	3	18		2 0%
# Sent to Emergency Room	10	7	15	6	8	7	8	10	10	5	12	14	112		9 2%
# Outside Medical Visits	17	21	33	28	23	29	29	39	21	24	41	38	343		29 5%
# of In-House X-Rays Services	4	12	15	13	12	34	24	6	20	2	6	12	160		13 2%
# Seen On-Site By Mental Health	211	100	121	167	164	153	140	162	123	452	155	150	2098		175 31%
# Seen by Physician and/or Physician Providers	140	153	230	279	285	264	193	301	268	192	272	219	2796		233 42%
# Seen by Dentist (includes on-site & Off-site)	24	28	28	48	41	9	35	11	2	0	13	49	288		24 4%
# of Receiving Screens done by	361	314	431	456	426	449	399	389	421	372	372	340	4730		394 71%
# Seen by Medical Staff for Sick Call	272	258	376	397	422	412	336	506	426	162	219	268	4054		338 61%
# of History and Physicals Performed	130	157	167	191	211	226	166	184	154	151	205	128	2070		173 31%
# of RPR's performed (STD's)	0	1	1	0	1	0	0	0	0	0	0	0	3		0 0%
# of Other Sexually Transmitted Diseases Treated	2	0	2	7	1	1	3	0	0	0	2	2	20		2 0%
# of Medical Refusals by Inmate	23	12	44	96	55	8	50	19	58	10	23	40	438		37 7%
# of Inmate Blood Sugar Checks	517	316	463	324	312	222	340	818	937	508	482	345	5584		465 84%
# of Inmate Blood Pressure Checks	74	135	318	336	230	124	128	214	164	70	56	114	1963		164 29%
# of TB Screens and/or PPD Tests	131	156	165	198	196	222	138	176	140	151	205	128	2006		167 30%
# of Staph/MRSA Patients In-house	0	0	0	0	0	0	0	0	0	0	0	0	0		0 0%
# of Pregnant Females	3	1	2	0	3	4	4	5	6	4	8	2	42		4 1%
# of HIV Patients In-House	7	5	5	5	3	5	4	4	5	3	3	3	52		4 1%
# of Inmates Placed on Suicide Watch	23	26	56	67	45	58	45	56	42	63	53	51	585		49 9%
# of Inmate Deaths	0	0	0	0	0	0	1	0	0	0	0	0	1		0 0%
# of Inmates on Detox Protocols	9	15	26	23	22	38	16	42	20	9	25	20	265		22 4%
# of Diabetic Patients	19	15	21	22	18	24	15	17	14	20	25	9	219		18 3%
# of Asthma Patients	29	25	65	51	42	51	45	38	45	31	39	47	508		42 8%
# of Meds Administered	26000	319	356	381	381	420	611	1301	1385	387	399	350	32290		2691 485%
# of MAT Patients	0	0	0	0	0	0	0	0	0	0	0	0	0		0 0%
Average Daily Population per Month:	531	524	527	556	551	560	575	573	562	584	574	547	6664		555