

RFI # 2023 – 002 Inmate Telephone System, Video Visitation System, and Other Services

Addendum 1

- One Video Visitation station in the lobby for family to visit
  - One Video Visitation station in the video arraignment area for professionals to visit inmates
  - One 25 minute free video visit per week per inmate
  - No kiosks are required in the lobby, however, a kiosk in the intake area to process inmate's funds to be transferred to CCNO's inmate trust account will be required.
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- We have an in house inmate trust fund that we manage, however they need to be able to provide access to inmate family and friends for an outside method of putting money on an inmate's account (via web, phone) This account will be separate from the vendor's account for the phone/video/tablet access.

Q. The RFI states that vendors responses to sections 2-4 need to be submitted by 5/23/23 which is before the question submission deadline (6/2/23) and County response to questions submitted date (6/5/23) as indicated your email response below.

Does the County plan on expediting responses to vendor questions pertaining to sections 2-4 to help ensure that adequate time is available for the vendor to incorporate this information into their proposal prior to the 5/23/23 deadline?

A. Yes, we plan to have responses returned within two business days from the day any questions submitted.

Q. Who is your JMS Jail Management system vendor?

A. Our JMS is CJCC.

Q. Who is your commissary/trust vendor?

A. Our commissary vendor is Aramark.

Question deadline will be June 2, 2023 with the last of responses back to you by June 5, 2023.